

# DEPARTMENT OF FIRE SERVICES

# SPECIAL OPERATIONS



For further information  
or  
for a scheduled event

Please call the  
Special Operations  
Office at

**(978) 567-3171**

or  
visit the  
DFS web site  
at

**[www.mass.gov/dfs](http://www.mass.gov/dfs)**

The Department of Fire Services Special Operations team  
can be activated to Support the Fire Service in the Commonwealth  
24 hours a day seven days a week.

For an immediate response  
of any of the resources

- » Incident Support Unit
- » Rehab Unit
- » Incident Support Trailer

Call  
Massachusetts Emergency  
Management Agency  
Headquarters  
(MEMA)

**(508) 820-2000**

You will be asked for:

- » The vehicle(s) needed
- » City or town of the incident
- » Contact name and number
- » Nature of the incident
- » Street address  
(where the vehicle[s] should respond to)

Once a response has been activated the requesting agency will  
be contacted with an ETA of the vehicle(s) and directions for the  
incoming vehicles to the incident.